

## INSPIRING PEOPLE TO LIVE WELL AND FEEL GREAT

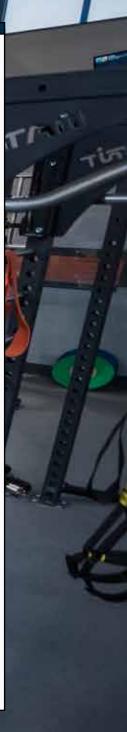
Strategy 2016 - 2024

www.activetameside.com



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## FOREWORD **CLLR. JOHN TAYLOR**



"I am proud to state that this investment and innovative approach will ensure we can continue to provide leading-edge leisure, sport, physical activity and wellbeing services for this generation of Tameside people, and the next."

**Cllr. John Taylor** Chair of Active Tameside Board of Directors

I became Chair of Active Tameside in 2010, and I am delighted to have seen the Board of Directors, leadership team and wider workforce go from strength to strength during this time. Together, we have overcome huge financial and service development challenges, which is why I am confident that we have the best team in place to deliver this exciting new Strategy.

Tameside Council continues to successfully deal with the consequences of reductions in Government spending, coupled with rising costs due to increasing demands on health and social care services; a large proportion of which are due to society becoming increasingly more inactive.

Tameside commissioners, providers and stakeholders are working closely together to co-design, innovate and invest in services to successfully respond to these challenges. This response includes radical new approaches to upgrade and sustain early intervention and preventative services that are necessary to conquer the tide of inactivity and deliver sustainable improvement to healthy life expectancy.

Physical activity and sports participation is also closely linked to better economy, employment levels, community safety and educational outcomes for our communities. This is why Tameside Council is investing over £20million (period 2016-18) to improve its leisure facility estate to support Active Tameside in delivering this Strategy.

### FOREWORD **MARK TWEEDIE**



Mark Tweedie Chief Executive of Active Tameside

I am delighted and privileged to lead a Charity that delivers great outcomes for our communities, and that is underpinned by a socially inclusive ethos and commitment to address inequalities. Active Tameside is a great business employing fantastic people with a track record of providing high quality, leading-edge, value for money leisure, sport, physical activity and wellbeing services for people of any age or ability in Tameside.

Physical inactivity is recognised as the fourth greatest cause of ill health globally and, tragically, evidence suggests the tide of inactivity is worsening. Consequently, our society is facing the major challenge of increased avoidable health conditions associated with inactivity, and urgent, radical, and new solutions are required to meet this challenge. Evidence also suggests that the provision of high quality leisure facilities play a significant role in encouraging and sustaining the take-up of physical activity and, perhaps surprisingly, more so than green spaces. Our Strategy involves adopting innovative people and community-centred approaches to build new relationships that will empower more people and communities to take charge of their own health to live well and feel great.

Councils across the country are under great financial pressure to maintain their leisure facilities and associated services. Implicit to this Strategy and its action plan is the development of an even better, exciting and secure business that does not depend on public funding, and a business that is benchmarked to evidence performance excellence. To achieve this, we will continue to invest in exciting, new services so that we can generate financial surplus to reinvest into our charitable objectives. This will allow us to improve the quality and range of our services, become self-sustaining and extend our reach and impact to conquer inactivity and improve wider social and economic outcomes in our communities.

### "It gives me great pleasure to endorse this Strategy as Active Tameside's manifesto to conquer the challenge of inactivity, and to deliver a sustainable improvement to the healthy life expectancy of Tameside's people."



# INTRODUCTION

Active Tameside is a registered charity which means our fundamental purpose is to deliver public benefit, and in keeping with this, all our surplus revenue is reinvested into our services.

Active Tameside is the operating name of Tameside Sports Trust established in 1999 with a Board of 11 voluntary Directors; each Director provides unique expertise and experience to help run our business.

Active Tameside delivers a wide range of leisure-facility and community-based services that generate participation in physical activity and sport to improve health and wellbeing, predominantly in the Tameside area but also with our partners across Greater Manchester.

Active Tameside employs 300 people and has a turnover which has grown to £9 million (2016-17). Income is generated from an annual management fee from Tameside Council, specific commissioned work, grants plus income from schools and paying customers.

### **FACTORS DRIVING OUR STRATEGY**

- Address the barriers to physical activity, health and wellbeing
- Stimulate population level demand to be physically active
- Create services that meet people's health and wellbeing goals
- Develop new relationships with our communities and stakeholders
- Deliver high levels of social return on investment
- Generate surplus revenue to reinvest in great services
- Exceed our clients', customers' and partners' expectations
- Ensure a sustainable business against public sector spending reductions



## **OUR VISION**

'The "go to" organisation to conquer inactivity and improve healthy life expectancy.'

'To source and use resources and evidence to design, develop and provide high quality, leading-edge, value for money leisure, sport, physical activity and wellbeing services that empower people of any age or ability to be physically active, live well and feel great.'

# **OUR MISSION**

# **OUR VALUES**

### ACTIVE

We encourage everyone to be healthy and active. Whatever your current health and wellness situation we are here to support everyone to improve their lifestyle and live well for longer.

### **CHAMPION**

We work and adapt so that we can be the best. We will always support you to achieve your maximum potential and achieve your dream.

### TOGETHER

We are there for people that need our help. If you are struggling, and need advice along your life changing journey, we are here to help!

### INTEGRITY

We are genuine and honest with people. We will never mislead you and always give you the best advice possible to support your health improvement pathway.

### VALUE

We respect people's opinions and differences. We will always listen to your thoughts and feelings to help support you on your life changing journey.

### **ENTHUSIASM**

We enjoy what we do and act positively and our enthusiasm influences others.



# **STRATEGY OVERVIEW**







# **OUR GOALS**

### **1.** To undertake a lead role working with our partners and stakeholders to:

i) Achieve a sustainable population scale reduction in physical inactivity ii) Deliver a sustainable improvement to healthy life expectancy

### 2. To undertake a key role working with our partners and stakeholders to:

i) Address health inequalities and create a system that focuses on improving health and wellbeing ii) Improve social and economic outcomes in our communities

- 4. To develop and maintain the best partnerships
- 5. To develop, attract and retain the best people
- 6. To achieve the highest levels of service excellence
- 7. To grow financial returns to invest more in our communities

3. To design and deliver the appropriate scope of innovative leading-edge services

# **BEST SERVICES**

That are evidence-based, sustainable and have an asset-based development focus that recognise and build upon existing local community resources, and that use behavioural insight methodology to ensure barriers are removed to allow people to start, stay and succeed in an active healthy lifestyle.

### **EASY TO MAKE A START**

We will empower people to start an active and healthy lifestyle by:

- **1.** Raising 'awareness' of the opportunities to take part in physical activity and by simplifying the messages around the benefits to health and wellbeing.
- **2.** Providing easy access to 'try out' physical activity in an appropriate and welcoming environment.
- **3.** Providing 'convenience' to access physical activity opportunities at a suitable location and time.

### **EASY TO FORM A HABIT**

We will empower people to maintain an active and healthy lifestyle by:

- **1.** Providing 'positive experiences with rewards' to increase the likelihood of continued participation.
- 2. Providing a wide 'choice and variety' of opportunities to maintain interest and to encourage progress.
- **3.** Providing opportunities to make friends and become part of a social network to develop a sense of 'belonging and commitment to others'.

### **ROUTES TO ACHIEVE AND SUCCEED**

### We will empower people to achieve results by:

- 1. Providing access to specific, and when relevant, specialist 'support, guidance and coaching'.
- **2.** Providing services that allow individuals to reach their 'personal best' by achieving suitable and meaningful 'goals'.
- **3.** Encouraging experience in appropriate personal 'challenges' and 'competitive' opportunities.

Nationally recognised exercise referral and evidenced based lifestyle intervention programme including a specialist service to support older people and people with long term and limiting conditions to get active and stay active.



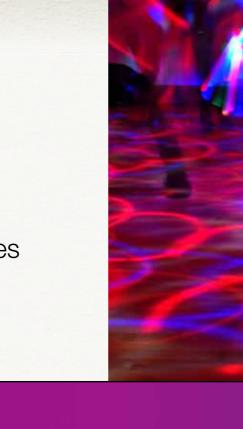


## **LIVE ACTIVE**

Digital social media, promotional campaigns and events with our partners and nominated charities to stimulate demand and behaviour change to be active and stay active, including the Active Tameside bespoke 'Be You' campaign to promote adherence to a structured, balanced exercise regime and healthy lifestyle.

## **ACTIVE SPORTS DEVELOPMENT**

Support for clubs, coaches and volunteers to create mass participation opportunities and provision to nurture Tameside's most talented young performers, including support for people with disabilities and additional needs, and involving 'Back to Sport' schemes to encourage a return to sport for adults, recreational leagues and walking sports for older adults.



## **ACTIVE SOCIAL MOVEMENT**





## **ACTIVE WALKING & RUNNING**

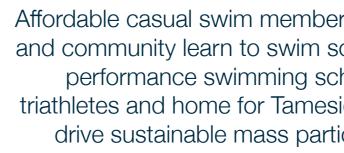
Community based walk and run development schemes including the unique 'Walk and Talk' scheme, Walking Tour of Tameside, 'Couch to 5km', 'Park Run' development and UK Athletics bespoke marked walk and run routes in Tameside's fabulous parks.

## **ACTIVE CYCLING**

Bikeability cycle road safety for young people, British Cycling partnership providing Go Ride cycling in schools and cycle club development, and a fully inclusive community and competitive cycling development scheme based from Tameside's iconic closed loop cycle circuit.

## **SERVICES FOR EVERYONE**

Services with the appropriate scope that support and empower people to meet their desired state of health and wellbeing for a lifetime, that eliminate the boundaries of inequality and meet the needs of all people across the start well, develop well, live well and age well components of the life course.





## **ACTIVE SWIMMING**

Affordable casual swim membership scheme, high quality school and community learn to swim schemes, unique 'USwim Indoors' performance swimming scheme for master's swimmers and triathletes and home for Tameside's excellent swimming clubs to drive sustainable mass participation to excellence swimming.

### **ACTIVE FITNESS**

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High quality accessible gyms, ranging from iTrian 24/7 affordable fitness, through to all inclusive affordable memberships packages complete with gym, swim, sauna and steam with over 250 group exercise classes per week and latest exercise friendly technology and 'Personal Training' options.





Pre and post pregnancy support for mums, active crèche facilities, co-location of services with nursery provision, and bespoke activity schemes for the under-fives including 'Messy Play ', 'Time for a Rhyme', 'Welly Walks', 'Little Ducks', 'Tiny and Little Tumblers', 'Gym Tots' and 'Little Bouncers'.

### **ACTIVE SUPPORTED SERVICES**

High quality accessible active day care for people with disabilities and additional needs simultaneously providing respite for parents and carers involving physical activity/sport and healthy lifestyle interventions, development of life skills, independent living and routes into employment via a unique internship scheme with our partners.

High quality sport and PE provision in schools including dance and gymnastics linked to the National Curriculum, evidenced based 'Activate' healthy eating scheme and fitness assessments for schools and pathways leading young people into community sports clubs through a wide range of sports specific after school clubs.

### **ACTIVE EARLY YEARS**

### **ACTIVE EDUCATION**

## SERVICES IN THE BEST PLACES

Services that are underpinned by strong new relationships with our communities and partners, that adopt place-based community-centred approaches emanating out of high quality wellness, leisure and sports facilities.

### **ACTIVE LEISURE**

Innovative facility development solutions and service offers to engage young people and families in active leisure including Trampolining, Climbing, Caving, High Ropes Adventure, Laser Zone and Soft Play.



### **ACTIVE FACILITIES**

High quality industry accredited wellness, leisure, sport and school facility management including healthy eating options to optimise opportunities for Tameside residents to enjoy a sustainable active, healthy lifestyle.





### **ACTIVE GYMNASTICS**

Recreational gymnastics scheme and unique partnership with Tameside Gymnastics Club to provide mass participation to excellence opportunities delivered from the iconic, high quality Tameside Gymnastics Arena and surrounding satellite centres.

### **ACTIVE NEIGHBOURHOODS**

Working with our neighbourhood partners, high quality sport and physical activity provision during evenings, weekends and school holidays engaging young people to build confidence, relationships and build stronger more cohesive communities. Provision includes bespoke 1-1 and small group interventions, plus a range of exciting active leisure experiences to extend and reward young people.



## **SERVICES DELIVERED BY THE BEST PEOPLE**

Who are highly motivated, dynamic and responsive to new opportunities, and work within a strong values-based culture underpinned by access to the highest quality learning and development opportunities.



## **ACTIVE PARTNERSHIPS**

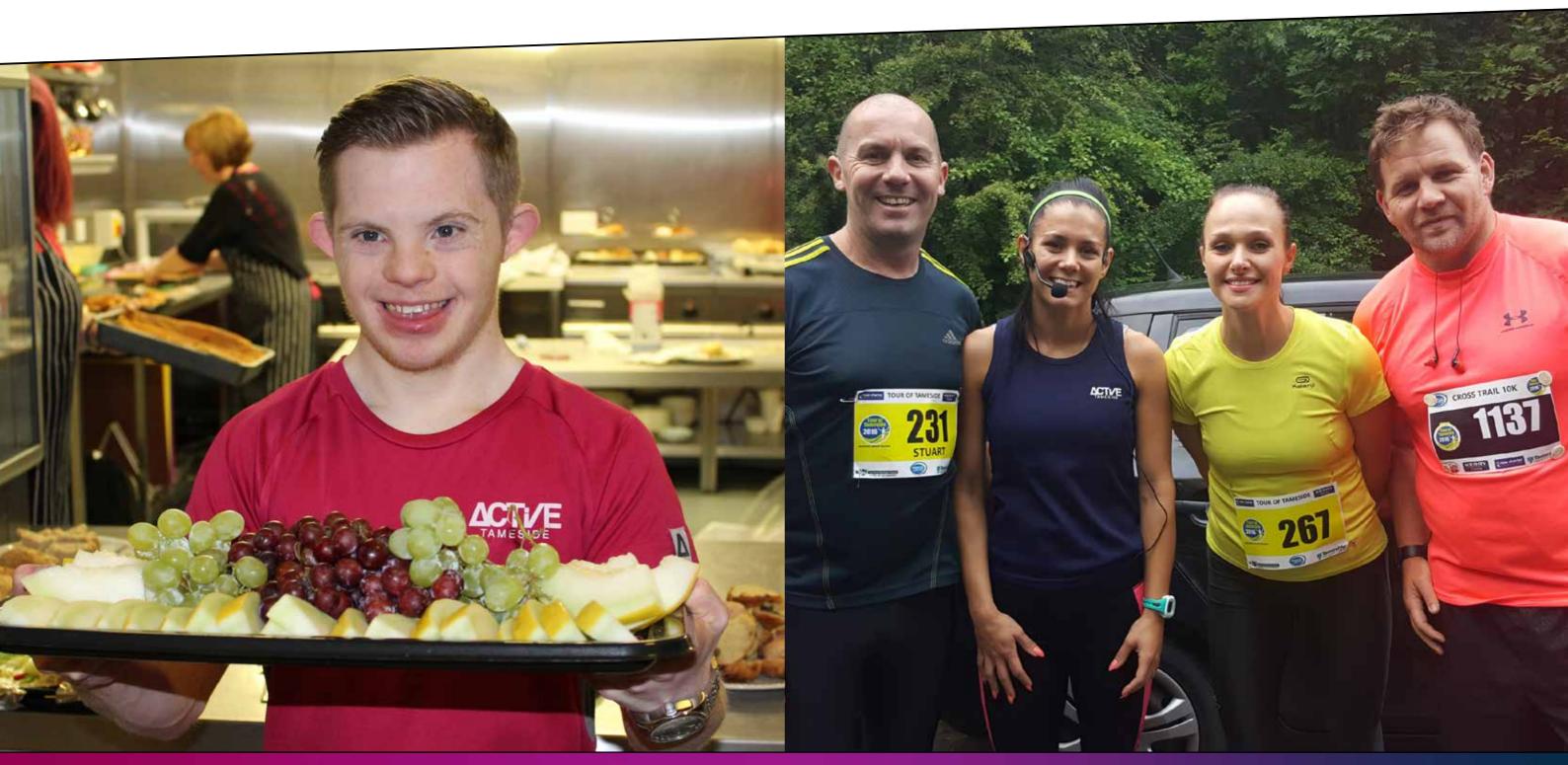
Lead member of Tameside's Active Alliance with numerous innovative service development and delivery partnerships to help conquer physical inactivity and improve the healthy life expectancy of the Tameside population.

## **ACTIVE VOLUNTEERING**

Unique 'Give Well' volunteering scheme, in partnership with local charities, incorporating high quality training, development and deployment opportunities, plus employment preparation for young people leaving care and young people and adults with disabilities and additional needs.

### **ACTIVE WORKPLACES**

Workplace health and wellness schemes to optimise active behaviours in the workplace, including active commuting, embedding activity into organisational policies and promoting and supporting the pursuit of accreditation for active and healthy workplaces.





# WITH A GREAT BRAND



That is locally credible, recognisable as a leading-edge social enterprise, that delivers the highest standards of customer service excellence, evidenced by accredited industry guality standards.











**Resource and Business Management** 

## **STRATEGY IN ACTION**

Our Corporate Growth Plan contains three business development strands.

These development strands are:

**Services and Business Development** 

**Operations and Asset Development** 

Each of these development strands have specific objectives and measures to ensure we effectively deliver our goals and successfully monitor, evaluate and continually improve.



Active Champion Together Integrity Value Enthusiasm

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