

## committed to helping everyone live their best life

It's quite simple. As part of the Active Tameside team, while you're helping others to live their best life, we'll be helping you to live your best life too.

As an awarding winning and compassionate Charitable Trust we have your health, wellbeing and happiness at heart, offering excellent training, development and career progression, a host of benefits including a local government pension scheme and free Active Premier membership with access to all 7 of our facilities. Membership includes gym, classes, general swim, spa and exclusive Les Mills virtual classes on our app - all worth £34.99 per month.

**Help us make a difference. Be part of something special.**

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## Casual Catering Assistant

<b>Salary:</b>	£8.23 per hour for under 21 years of age £8.52 per hour for 21 - 22 years of age £9.08 per hour for over 23 years of age
<b>Location:</b>	Active Copley, Active Hyde, Active Medlock and Tameside Wellness Centre
<b>Working hours:</b>	Various
<b>Contract type:</b>	Casual
<b>Closing date:</b>	Open
<b>Job Reference:</b>	AT103

## how to apply

To apply for this position please fill out the form online or alternatively complete an application form and return it to **HR@activetameside.com** or Human Resources, Active Tameside, Active Ken Ward, Hattersley Road East, Hattersley, Hyde, SK14 3NL.

Application forms can be found on **www.activetameside.com/job-vacancies** or email **HR@activetameside.com**. For help or advice in completing the application form please contact Human Resources on 0161 366 4814.



## here for Tameside, not for profit.

Active Tameside is a registered charity which means 100% of our profits go back into ensuring the best possible facilities and services for the Tameside community.

Find out more at [activetameside.com/charity](http://activetameside.com/charity)



[activetameside.com](http://activetameside.com)

## job description

To form an integral part of the catering team and to assist in delivering an efficient and effective service in relation to basic food handling. To contribute towards providing the utmost in terms of customer service and working to do all you are able to ensure customers continue to use services.

## role profile

<b>Role Title:</b>	Casual Catering Assistant
<b>Grade:</b>	A
<b>Date:</b>	October 2021
<b>Responsible to:</b>	Catering Manager

### Accountabilities:

All our roles play a key part in delivering our strategic themes to achieve our goals:

1. Contribute towards achieving a positive culture in delivering our dynamic and life enhancing strategy and outcomes. Build positive and effective relationships with customers, colleagues, partners and key stakeholders.
2. To carry out food preparation, simple cooking of food from the menu and serving of the meals to correct portion control to meet the standards for the catering service.
3. To comply with the Health and Safety at Work Act, ensuring all catering areas are cleaned to the highest standards and maintained in a safe and hygienic condition. To supervise and control facility users in accordance with the Codes of Safe Working Practice.
4. To comply with HACCP, cash handling, stock control and taking an active part in any unit of sales promotions.
5. Be a flexible and proactive team member who inspires improvements and developments in people, performance and processes. To inspire a "best in class" approach in representing our brand internally and externally.
6. Live and breathe the vision and values of Active Tameside in a customer focused way to drive us to be the best that we can be. To lead by example and to be an active role model in delivering our policies and procedures.

**Requirements:**

Our recruitment process will include you demonstrating these requirements from your application form, interview and/or assessment(s):

**Knowledge**

*Basic Food Hygiene*

**Knowledge in commercial catering operations/practices**

**Knowledge and understanding of Health and Safety procedures**

*Knowledge of HACCP*

*Relevant catering qualification (s)*

*Hold a recognised Driving licence*

**Skills**

**Ability to manage without direct supervision and make effective decisions in complex circumstances**

**Effective communication skills and the ability to communicate information to employees and customers**

**Excellent organisational and planning skills**

**Ability to work under pressure**

**Willingness to work flexibly when required**

**Experience**

**Experience in food/beverage preparation/presentation/hygiene practices**

**Experience of dealing with customers**

*Experience of cash handling*

**Operation/use of commercial kitchen equipment/machinery**

**Experience in use of cleaning machinery/techniques**

**Values**

- ★ **Active** - we encourage people to be healthy and active
- ★ **Champion** - we work and adapt so that we can be the best
- ★ **Together** - we are there for people that need our help
- ★ **Integrity** - we are genuine and honest with people
- ★ **Value** - we respect people's opinions and differences
- ★ **Enthusiasm** - we enjoy what we do and act positively

**Essential Criteria – in bold**

*Desirable Criteria – in italics*

**our employee  
lifecycle**



**Hire me**

Provide a job role that enables me to utilise my unique talents ensuring individuals are fit for purpose and success.

**Develop me**

I am supported by managers that will help me develop as an individual to be the best I can be.

**Manage my performance**

Provide an environment that promotes continuous learning and development. Managers and employees are clear on their mutual expectations and managers provide helpful and constructive feedback.

**Engage and motivate me**

I am able to participate in decisions that affect me and my team. And concerns I have are dealt with urgently with any issues dealt with sensitively and with emotional intelligence.

**Thank me**

My time and extra effort are recognised and appropriately rewarded. Leaders and managers show respect for my time.

**Wish me farewell**

My feedback is appreciated and may enable continued improvements in the workplace for others.