

Salary:	£16,692.27p.a pro rata for part-time 22years of age and under £17,208.77p.a pro rata for part-time 23years +
Base:	Active Ashton, Active Copley, Active Hyde, Active Medlock and Tameside Wellness Centre
Working Hours:	Full-time, part-time and weekends
Contract:	Permanent
Closing date:	30th September 2021
Please Quote:	AT526

helping you to live your best life

Active Tameside is a registered charity. We're here to inspire the people of Tameside into living healthier, happier and more active lives.

We are recruiting for confident and customer focused Pool Attendants across our sites at Active Ashton, Active Copley, Active Hyde, Active Medlock and Tameside Wellness Centre. We are looking to recruit to full-time, part-time and weekend positions. The working hours are a mixture of shifts between the building opening times of 6am-11pm Monday to Friday, 8am-8pm Saturday and Sunday and will be discussed at the interview stage.

You will need a current RLSS National Pool Lifeguard qualification to apply.

We look for integrity, a can-do attitude and a real focus on customer service. Passion and personality will also stand you in good stead, combined with knowledge of health and safety legislation. A great team player, you'll make sure our customers have the best possible experience – in terms of enjoyment, health & safety and hygiene.

In return we can offer you the opportunity to play a major role in the provision of an excellent service. Ongoing training and development will be provided.

Active Tameside is committed to safeguarding and promoting the welfare of children, young people and vulnerable adults and it is expected that all applicants will share this commitment. DBS checks will be carried out on successful candidates subject to post requirement.

To apply for this position please fill out the form online or alternatively with an application form and return it to HR@activetameside.com or Human Resources, Active Tameside, Active Ken Ward, Hattersley Road East, Hattersley, Hyde, SK14 3NL.

Application forms can be found on www.activetameside.com or email HR@activetameside.com. For help or advice in completing the application form please contact Human Resources on 0161 366 4814.

Role Profile

Role Title: Pool Attendant

Grade: C1

Date: June 2016

Responsible to: Assistant Service Manager

Role Purpose:

To be responsible for the health and safety of our members and ensure all our poolside activities are promoted and run effectively.

Role Accountabilities:

All our roles play a key part in delivering our strategic themes to achieve our goals:

1. To deliver and perform a positive culture in delivering our dynamic and life enhancing strategy and outcomes. Build positive and effective relationships with customers, colleagues, partners and key stakeholders.
2. Ensure that the safety and welfare of users of the centre is assured through the knowledge and implementation of Normal Operating Procedures and Emergency Action Plan Procedures.
3. Maintains constant surveillance of patrons in the facility; acts immediately and appropriately to secure safety of patrons in the event of emergency, providing emergency care and treatment as required until the arrival of emergency medical services, in accordance with RLSS/IQL/NPLQ
4. Undertakes various maintenance duties as directed to maintain a clean and safe facility.
5. Be a flexible and proactive team member who inspires improvements and developments in people, performance and processes. To inspire a "best in class" approach in representing our brand internally and externally.
6. Live and breathe the vision and values of Active Tameside in a customer focused way to drive us to be the best that we can be. To lead by example and to be an active role model in delivering our policies and procedures.

Role Requirements:

Our recruitment process will include you demonstrating these requirements from your application form, interview and/or assessment(s):

Knowledge	Experience
<p>RLSS Pool Lifeguard foundation module (relevant version)</p> <p><i>Additional First Aid qualifications</i></p> <p><i>Pool/Plant Operations Certificate</i></p> <p><i>Membership of CIMSP or a related institute</i></p>	<p>Experience of leisure facility operations</p> <p>Knowledge of cleaning routines and techniques</p> <p><i>Experience in the operation of filtration plant, Chemical dosing equipment and heating ventilation plant and equipment</i></p> <p>Ability to relate to and deal with the public</p>
Skills	Values
<p>Effective communication skills and the ability to communicate information to managers, colleagues and customers</p> <p>Ability to work well on own initiative and within a team</p>	<ul style="list-style-type: none"> ★ Active - we encourage people to be healthy and active. ★ Champion - we work and adapt so that we can be the best. ★ Together - we are there for people that need our help. ★ Integrity - we are genuine and honest with people. ★ Value - we respect people's opinions and differences. ★ Enthusiasm - we enjoy what we do and act positively.

- **Essential Criteria – in bold**
- *Desirable Criteria – in italics*