

committed to helping everyone live their best life

It's quite simple. As part of the Active Tameside team, while you're helping others to live their best life, we'll be helping you to live your best life too.

As an awarding winning and compassionate Charitable Trust we have your health, wellbeing and happiness at heart, offering excellent training, development and career progression, a host of benefits including a local government pension scheme and free Active Premier membership with access to all 7 of our facilities. Membership includes gym, classes, general swim, spa and exclusive Les Mills virtual classes on our app - all worth £34.99 per month.

Help us make a difference. Be part of something special.

Casual Pool Attendant

Salary:	£9.26 per hour for under 21 years of age £10.18 per hour for 21 - 22 years of age £10.42 per hour for over 23 years of age
Location:	Active Ashton, Active Copley, Active Hyde, Active Medlock, Tameside Wellness Centre
Working hours:	Various
Contract type:	Casual
Closing date:	Open
Job Reference:	AT101

how to apply

To apply for this position please fill out the form online or alternatively complete an application form and return it to **HR@activetameside.com** or Human Resources, Active Tameside, Active Ken Ward, Hattersley Road East, Hattersley, Hyde, SK14 3NL.



here for Tameside, not for profit.

Active Tameside is a registered charity which means 100% of our profits go back into ensuring the best possible facilities and services for the Tameside community.

Find out more at [activetameside.com/charity](https://www.activetameside.com/charity)



[activetameside.com](https://www.activetameside.com)

Application forms can be found on www.activetameside.com/job-vacancies or email HR@activetameside.com. For help or advice in completing the application form please contact Human Resources on 0161 366 4814.

job description

As one of our Pool Attendants you will assist in delivering an efficient and effective service in relation to; pool lifeguarding, maintenance of plant and equipment, cleaning, and the supervision of changing rooms and common areas. We look for integrity, a can-do attitude and a real focus on customer service. Passion and personality will also stand you in good stead, combined with knowledge of health and safety legislation.

You will need a RLSS National Pool Lifeguard Qualification to apply for this position.

role profile

Role Title:	Casual Pool Attendant
Grade:	C1
Date:	October 2021
Responsible to:	Assistant Service Manager

Accountabilities:

All our roles play a key part in delivering our strategic themes to achieve our goals:

1. To deliver and perform a positive culture in delivering our dynamic and life enhancing strategy and outcomes. Build positive and effective relationships with customers, colleagues, partners and key stakeholders.
2. Ensure that the safety and welfare of users of the centre is assured through the knowledge and implementation of Normal Operating Procedures and Emergency Action Plan Procedures.
3. Maintain constant surveillance of patrons in the facility; acts immediately and appropriately to secure safety of patrons in the event of emergency, providing emergency care and treatment as required until the arrival of emergency medical services, in accordance with RLSS/IQL/NPLQ.
4. Undertakes various maintenance duties as directed to maintain a clean and safe facility.
5. Be a flexible and proactive team member who inspires improvements and developments in people, performance and processes. To inspire a "best in class" approach in representing our brand internally and externally.
6. Live and breathe the vision and values of Active Tameside in a customer focused way to drive us to be the best that we can be. To lead by example and to be an active role model in delivering our policies and procedures.

Requirements:

Our recruitment process will include you demonstrating these requirements from your application form, interview and/or assessment(s):

Knowledge

RLSS National Pool Lifeguard Qualification

Additional First Aid qualifications

Pool/Plant Operations Certificate

Membership of CIMSP or a related institute

Skills

Effective communication skills and the ability to communicate information to managers, colleagues and customers

Ability to work well on own initiative and within a team

Experience

Experience of leisure facility operations

Knowledge of cleaning routines and techniques

Experience in the operation of filtration plant, Chemical dosing equipment and heating ventilation plant and equipment

Ability to relate to and deal with the public

Essential Criteria – in bold

Desirable Criteria – in italics

**our employee
lifecycle**



Hire me

Provide a job role that enables me to utilise my unique talents ensuring individuals are fit for purpose and success.

Develop me

I am supported by managers that will help me develop as an individual to be the best I can be.

**Manage my
performance**

Provide an environment that promotes continuous learning and development. Managers and employees are clear on their mutual expectations and managers provide helpful and constructive feedback.

**Engage and
motivate me**

I am able to participate in decisions that affect me and my team. And concerns I have are dealt with urgently with any issues dealt with sensitively and with emotional intelligence.

Thank me

My time and extra effort are recognised and appropriately rewarded. Leaders and managers show respect for my time.

Wish me farewell

My feedback is appreciated and may enable continued improvements in the workplace for others.