

job description

You will be the person responsible for the health and safety of our members and ensure all our poolside activities are promoted and run effectively. Passion and personality will also stand you in good stead, combined with knowledge of health and safety legislation. A great team player, you'll make sure our customers have the best possible experience – in terms of enjoyment, health & safety and hygiene.

rotas

Position A	Week 1		Week 2		Week 3	
Monday	4pm - 10pm	5.5	4pm - 10pm	5.5	6am - 3:30pm	9
Tuesday			4pm - 10pm	5.5		
Wednesday						
Thursday	6am - 3:30pm	9	9am - 3pm	5.5	9am - 3pm	5.5
Friday	6am - 2pm	7.5			4:30pm - 9:30pm	5
Saturday	10am - 6pm	7.5				
Sunday	8:30am - 6pm	9	8:30am 7-pm	9	8am - 6pm	9.5
Average =	31	38.5		25.5		29
Position B	Week 1		Week 2		Week 3	
Monday					5pm - 10pm	5
Tuesday			4pm - 10pm	5.5		
Wednesday						
Thursday			4:30pm - 10pm	5.5	4:30pm - 10pm	5.5
Friday	4:30pm - 9:30pm	5	4pm - 10pm	5.5	4pm - 10pm	5.5
Saturday	8:30am - 2pm	5.5			9am - 2pm	5
Sunday	8am - 6pm	9.5	8:30am - 6pm	9		
Average =	22.17	20		25.5		21
Position C	Week 1		Week 2		Week 3	
Monday						
Tuesday						
Wednesday						
Thursday	4pm - 10pm	5.5	4pm - 10pm	5.5	4pm - 10pm	5.5
Friday					4pm - 10pm	5.5
Saturday			10am - 6pm	7.5	10am - 6pm	7.5
Sunday			8am - 6pm	9.5	8am - 6pm	9.5
Average =	18.67	5.5		22.5		28

Position D	Week 1		Week 2		Week 3	
Monday						
Tuesday						
Wednesday						
Thursday	9am - 3pm	5.5			4pm - 10pm	5.5
Friday					4pm - 9pm	5
Saturday	8am - 2pm	5.5	8am - 2pm	5.5	9am - 6pm	8.5
Sunday					8:30am - 6pm	9
		11		5.5		28
Average =	14.83					

Position E	Week 1		Week 2		Week 3	
Monday					12pm - 10:30pm	10
Tuesday						
Wednesday						
Thursday	4:30pm - 10pm	5.5			4pm - 10pm	5.5
Friday			4pm - 10pm	5.5	4pm - 10pm	5.5
Saturday			9am - 2pm	5		
Sunday	8:30am - 6pm	9			8:30am - 6pm	9
		14.5		10.5		30
Average =	18.33					

role profile

Role Title:	Pool Attendant
Grade:	C1
Date:	October 2021
Responsible to:	Assistant Service Manager

Accountabilities:

All our roles play a key part in delivering our strategic themes to achieve our goals:

1. To deliver and perform a positive culture in delivering our dynamic and life enhancing strategy and outcomes. Build positive and effective relationships with customers, colleagues, partners and key stakeholders.
2. Ensure that the safety and welfare of users of the centre is assured through the knowledge and implementation of Normal Operating Procedures and Emergency Action Plan Procedures.
3. Maintains constant surveillance of patrons in the facility; acts immediately and appropriately to secure safety of patrons in the event of emergency, providing emergency care and treatment as required until the arrival of emergency medical services, in accordance with RLSS/IQL/NPLQ
4. Undertakes various maintenance duties as directed to maintain a clean and safe facility.

5. Be a flexible and proactive team member who inspires improvements and developments in people, performance and processes. To inspire a “best in class” approach in representing our brand internally and externally.
6. Live and breathe the vision and values of Active Tameside in a customer focused way to drive us to be the best that we can be. To lead by example and to be an active role model in delivering our policies and procedures.

Requirements:

Our recruitment process will include you demonstrating these requirements from your application form, interview and/or assessment(s):

<p>Knowledge</p> <p>RLSS Pool Lifeguard foundation module (relevant version)</p> <p><i>Additional First Aid qualifications</i></p> <p><i>Pool/Plant Operations Certificate</i></p> <p><i>Membership of CIMSP or a related institute</i></p>	<p>Experience</p> <p>Experience of leisure facility operations</p> <p>Knowledge of cleaning routines and techniques</p> <p><i>Experience in the operation of filtration plant, Chemical dosing equipment and heating ventilation plant and equipment</i></p> <p>Ability to relate to and deal with the public</p>
<p>Skills</p> <p>Effective communication skills and the ability to communicate information to managers, colleagues and customers</p> <p>Ability to work well on own initiative and within a team</p>	<p>Values</p> <ul style="list-style-type: none"> ★ Active - we encourage people to be healthy and active. ★ Champion - we work and adapt so that we can be the best. ★ Together - we are there for people that need our help. ★ Integrity - we are genuine and honest with people. ★ Value - we respect people’s opinions and differences. ★ Enthusiasm - we enjoy what we do and act positively.

Essential Criteria – in bold

Desirable Criteria – in italics

**our employee
lifecycle**



Hire me

Provide a job role that enables me to utilise my unique talents ensuring individuals are fit for purpose and success.

Develop me

I am supported by managers that will help me develop as an individual to be the best I can be.

Manage my performance

Provide an environment that promotes continuous learning and development. Managers and employees are clear on their mutual expectations and managers provide helpful and constructive feedback.

Engage and motivate me

I am able to participate in decisions that affect me and my team. And concerns I have are dealt with urgently with any issues dealt with sensitively and with emotional intelligence.

Thank me

My time and extra effort are recognised and appropriately rewarded. Leaders and managers show respect for my time.

Wish me farewell

My feedback is appreciated and may enable continued improvements in the workplace for others.